



INDIAN INSTITUTE OF TOURISM AND TRAVEL MANAGEMENT
(An organization of Ministry of Tourism, Govt. of India)
Skill Certification Programme for the Service Providers in Tourism Sector
(Sponsored by Ministry of Tourism, Govt. of India)

Information Bulletin

To upgrade and certify the skills of the existing service providers in the tourism sector in agencies approved by the Ministry of Tourism, Government of India. Indian Institute of Tourism and Travel Management (IITTM), New Delhi invites applications from interested service providers for this 3 days certification programme. The details are as follows:

Eligibility: Front Line staff working with Service provider with at-least two years work experience in agencies approved by Ministry of Tourism, Govt. of India.

Mandatory: NOC/Sponsorship letter from the concerned Travel Agency/Tour Operator for joining this training programme.

Selection: The participants will be nominated by the Indian Association of Tour Operators, Travel Agents Association of India, Adventure Tour Operators Association of India, Domestic Tour Operators of India and Indian Tourist Transporter Association other industry bodies in consultation with the Ministry of Tourism, Government of India.

Training Centre: Indian Institute of Tourism and Travel Management, 3rd and 4th Floor, IHM Complex, Library Avenue, Pusa, New Delhi - 110012.

Certification: The trainees with minimum attendance of 90% will be required to appear in an end of the course test and those passing it successfully will be awarded a certificate by IITTM, Ministry of Tourism, Govt, of India.

Application Fee: There will be no application or course fees chargeable to the applicant/eventual trainee.

No. Of Trainees per: 25 on first cum first served basis.

Programme

These skill certification programmes are scheduled to be conducted in May, June and July: -

Programme No.	Training Dates
1	25 th , 26 th 27 th May 2012
2	8 th , 9 th , 10 th June 2012
3	22 nd , 23 rd , 24 th June 2012
4	6 th , 7 th , 8 th July 2012
5	20 th , 21, 22 July 2012

The skill certification programme of Ministry of Tourism, Govt. of India under the scheme of Capacity Building for Service Providers (CBSP) is an initiative to upgrade and certify the skills of the existing service provider in the tourism sector. Various aspects related to Tourism such as concepts and principles, tourism geography, understanding tourism and hospitality industry, tourism products of India, heritage management, special interest tourism, travel formalities, Managerial and Behavioural skills are covered in the training.

Agencies are requested to encourage their employees to participate in this certification programme. Application format is enclosed and can also be downloaded from the institute **website: www.iittm.org**. Duly filled in application form shall reach the Nodal Officer, Indian Institute of Tourism and Travel Management, 3rd and 4th Floor, IHM Complex, Library Avenue, Pusa, New Delhi - 110012 by **16th April 2012**.

In case, of any clarifications, kindly feel free to contact the undersigned:

Mr. Rinzing Lama

Asst. Professor/Coordinator
IITTM, 3rd & 4th Floor, IHM Complex
Library Avenue, Pusa
New Delhi - 110012
Contact: 8860086825
E-mail: lama.iittm@gmail.com

Ms. Shailja Sharma

Asst. Professor/Co-coordinator
IITTM, 3rd & 4th Floor, IHM Complex
Library Avenue, Pusa,
New Delhi - 110012
Contact: 9899943480
E-mail: sky2shailja@gmail.com